Ambulance Service

ROANE COUNTY, TENNESSEE
Our Mission and History

We will deliver to our community the most efficient ambulance response and superior pre-hospital care through excellence in training, state of the art equipment and advanced technology in conjunction with strong leadership, team building, professionalism and continuous quality improvement.

- January 1971 - Ambulance Service of Roane County was established.
- November 1995 - Exclusivity Ordinance was adopted.
- July 2000 - Ambulance Regulations Established
SERVICES PROVIDED

- 911 Emergency Responses
- Critical Care Inter-Facility Transports
- Medical Stand-By Services
- Non-Emergency Transports
  - Hospital Discharges
  - Dialysis Transports
  - Pre-Scheduled Appointments
Operations

STAFFING

- 27 Full Time and 16 Part Time
  - 1 Director, 1 Billing Manager and 1 Scheduler
  - 6 Critical Care Paramedics
  - 18 Paramedics
  - 16 Advanced Emergency Medical Technicians
STRATEGIC DEPLOYMENT

- Four Advanced Life Support Ambulances 24/7/365
- Station Locations:
  - Medic 1 and Medic 3 at Midtown Central Services, 3070 Roane State Hwy
  - Medic 2 at Harriman Fire Station 2, 400 Carlock Avenue
  - Medic 4 at Rescue Squad South Station, 3108 Decatur Hwy
  - (2) Reserve units at Midtown Central Services, 3070 Roane State Hwy
Operations

FLEET

- Six Advanced Life Support Ambulances
  - 2015 Chevrolet Silverado 3500- Ambulance
  - 2015 Chevrolet Silverado 3500 HD- Ambulance
  - 2013 Chevrolet Silverado 3500 HD- Ambulance
  - 2013 Chevrolet Silverado 3500 HD- Ambulance
  - 2012 Chevrolet Silverado 3500- Ambulance
  - 2012 Chevrolet Silverado 3500- Ambulance
  - 2009 Chevrolet Tahoe- Support
Community

**Community Resources**
- Roane Medical Center
- 3 Nursing Homes
- 3 Assisted Living Facilities
- 2 Dialysis Clinics
- Lifestar Aeromedical Services
- Roane Co. EMA, Kingston, Harriman and Rockwood Fire Departments
- Rescue Squad, East Roane Co VFD, Blair VFD
**Community**

**COUNTY DEPARTMENTS**

- Executives Office
  - Accounting, Purchasing, Emergency Management, Risk Management and Parks and Recreation
- Elected Officials
  - County Commission, OES Committee, RCSO and Trustee
Community

PARTNERING OPPORTUNITIES

- Health Department
  - Vial of Life
  - Child Car Seat Safety, Helmet Safety and Feet First Programs
- Schools
  - Teen Driver Programs
- GIS
  - Mapping
- All Departments
  - CPR Training, AED Training and First Aid Training
## Usual and Customary Rates

<table>
<thead>
<tr>
<th>Service Type</th>
<th>Rate</th>
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<tbody>
<tr>
<td>Critical Care Transports</td>
<td>$1,200.00</td>
</tr>
<tr>
<td>ALS-E</td>
<td>$650.00</td>
</tr>
<tr>
<td>ALS-NE</td>
<td>$575.00</td>
</tr>
<tr>
<td>BLS-E</td>
<td>$550.00</td>
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<tr>
<td>BLS-NE</td>
<td>$450.00</td>
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</table>

- Mileage $12.12
  - (Base transport rates adjusted November 2012)
  - (Mileage rate adjusted April 2015)
Financials

**REVENUE**

<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
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</thead>
<tbody>
<tr>
<td>Private Payment Source</td>
<td>$170,599</td>
</tr>
<tr>
<td>Insurance Payments</td>
<td>$915,217</td>
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<tr>
<td>Medicare Payments</td>
<td>$1,265,357</td>
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<tr>
<td>Medicaid/TNCARE</td>
<td>$85,968</td>
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<tr>
<td>Past Due Collections</td>
<td>$17,702</td>
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<tr>
<td>Other Sources</td>
<td>$5,391</td>
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**TOTAL** $2,467,362
## Financials

### EXPENDITURES

<table>
<thead>
<tr>
<th>Item</th>
<th>Amount</th>
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<tbody>
<tr>
<td>Wages</td>
<td>$1,487,755.00</td>
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<tr>
<td>Workman’s Compensation Insurance</td>
<td>$107,140.00</td>
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<tr>
<td>Medical Supplies</td>
<td>$73,304.44</td>
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<tr>
<td>Fuel</td>
<td>$72,195.90</td>
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<tr>
<td>Vehicle Maintenance</td>
<td>$49,689.95</td>
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</table>

*Top 5 expenses

| Total Expenditures                          | $2,458,942.58|

*Total Expenditures amount includes all expenses listed.
2014-2015

STATISTICS AND IMPROVEMENTS

- Total Responses: 8,472
- Total Transports: 7,413
- Remounted Ambulance
- Stryker Power Pro Stretcher
- Zoll X-Series Cardiac Monitor
- Allied Transport Ventilator