

Ambulance Accomplishments

- Ambulances Fleet- On replacement schedule
 - 2 2016 Ford (gas) ambulances
 - 2 2015 Chevrolet (diesel) ambulances
 - 2 2013 Chevrolet (diesel) ambulances
- Patient Care Equipment
 - Zoll X-Series Cardiac Monitors on all front line ambulances
 - Emergency ventilator on every ambulance
 - Transport Ventilator for critical transports
 - Pedi-Sleeve on every ambulance (provided by grant)
 - All non-durable medical equipment continuously evaluated
- Station Upgraded
 - Station 1 remodel complete



Ambulance Accomplishments

- Ambulance Medical Billing (AMB) and EOS
 - Fewer tickets returned to crew for amendment
 - Fewer tickets filed as not medically necessary
 - Fewer Medicare denials
 - Fewer patient refunds
 - Increase in TNCare filings
 - Private pay decrease from 14% to 8%
 - Mileage average from 16 1/2 to 19
- Average charge per transport Improved (\$790.22 from \$767.07)
- Average collections per transport Improved (\$379.85 from \$267.25)



Ambulance Goals

- Continue equipment replacement schedule
 - 2017 Ambulance
- Chest Compression Devices on front line ambulances
- IV Pumps for Critical Care Transports
- Second Transport Ventilator
- Auto Load Systems for each ambulance
- Upgrades to communication equipment
- Improve Station Security
- Addition of 2 Zoll X-Series Monitors



Ambulance Goals

- Deployment
 - Stations with more fluid deployment
- Quality Improvement
 - General Reports and Feedback to individual caregivers
- Maintain progressive medical protocols
- Decrease patient complaints
 - Customer service
 - Response
- Continue to improve times
 - Chute times < 45 seconds
 - Response times < 10 minutes
 - Scene times < 15 minute

