

Roane Survey Analysis

Question	Number of Responses	Result	Percent	Interpretation
Full Completed Surveys	862	454	52.67%	Out of the 862 responses, 454 were completed
Type of Property				
Home	856	829	96.85%	Some overlap occurred (i.e., home/farm, or home/business)
Business	856	63	7.36%	Some overlap occurred (i.e., home/farm, or home/business)
Community / Public Building	856	6	0.70%	Some overlap occurred (i.e., home/farm, or home/business)
Farm / Ag Business	856	60	7.01%	Some overlap occurred (i.e., home/farm, or home/business)
Farm / Ag Business Role	60	19	31.67%	Of those who have a farm or ag business, 31.67% had reported being an operator
Access to Internet				
Access: No Local Internet Connection (unserved)	589	228	38.71%	38.71% of responses stated they either had no internet or only cellular internet
Of those with Homes: Homes with No Local Internet Connection	829	221	26.66%	26.66% of residential stated they either had no internet or only cellular internet

Of those with Businesses: Businesses with No Local Internet Connection	174	33	18.97%	18.97% of businesses stated they either had no internet or only cellular internet
Why do you want internet connection				
Access government information	354	274	77.40%	77.40% reported needing internet for accessing government information
Cloud-based file storage	275	191	69.45%	69.45% reported needing internet for cloud-based file storage
Communication (emails, video calls, social media)	402	330	82.09%	82.09% reported needing internet for communication (emails, video calls, social media)
Education K-12, higher education	180	110	61.11%	61.11% reported needing internet for education (K- 12, higher education)
Entertainment (video music streaming gaming)	366	266	72.68%	72.68% reported needing internet for entertainment (video, music, streaming, gaming)
Healthcare information and services	315	242	76.83%	76.83% reported needing internet for healthcare information and services
Operate a home-based business	150	69	46.00%	46.00% reported needing internet for operating a home-based businesses

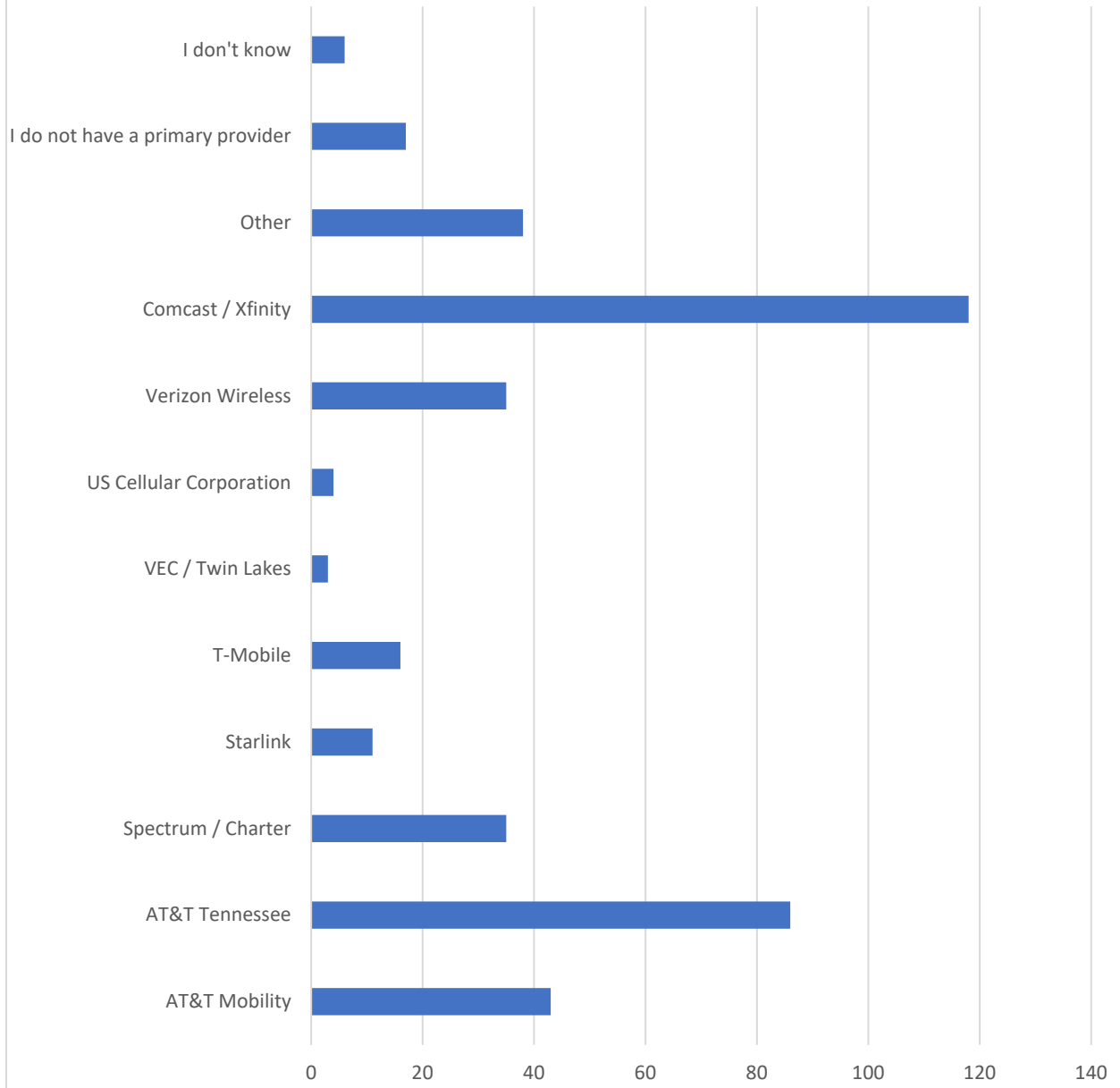
Smart devices surveillance security	338	225	66.57%	66.57% reported needing internet for smart devices, surveillance, security
Telecommute Remote work	224	134	59.82%	59.82% reported needing internet for telecommute remote work
Online banking and financial management	371	292	78.71%	78.71% reported needing internet for online banking and financial management
Internet Reliability				
resorts to cellular data	449	350	77.95%	77.95% reported sometimes needing to resort to their cell carrier to access the internet
Internet Speed				
speed promised below 50 mbps	258	170	65.89%	65.89% indicated their ISP promised them speeds of 50 mbps or less
Satisfaction				
not satisfied with affordability	405	316	78.02%	78.02% reported they were not satisfied with the affordability of their current internet connection
not satisfied with speed	403	279	69.23%	69.23% reported they were not satisfied with the speed of their current internet connection

not satisfied with reliability	398	277	69.60%	69.60% reported they were not satisfied with the reliability of their current internet connection
Underserved and Unserved				
UNSERVED among connected	536	90	16.79%	16.79% of responses with internet reported speed test results of less than 25 mbps download or 3 mbps upload, qualifying them as 'unserved' per FCC standards
UNSERVED TOTAL	589	318	53.99%	318 out of 589 responses reported no internet connection, only having cellular internet, or low speeds under 25 mbps down or 3 mbps up
UNDERSERVED (without unserved included)	589	64	10.87%	64 out of 589 responses reported speeds between 25-100 mbps down or 3-20 mbps up, qualifying them as 'underserved' per FCC standards
UNSERVED + UNDERSERVED	589	382	64.86%	382 out of 589 responses reported either being unserved or underserved.
Zip Codes				
37854	582	143	24.57%	24.57% reported zip code 37854

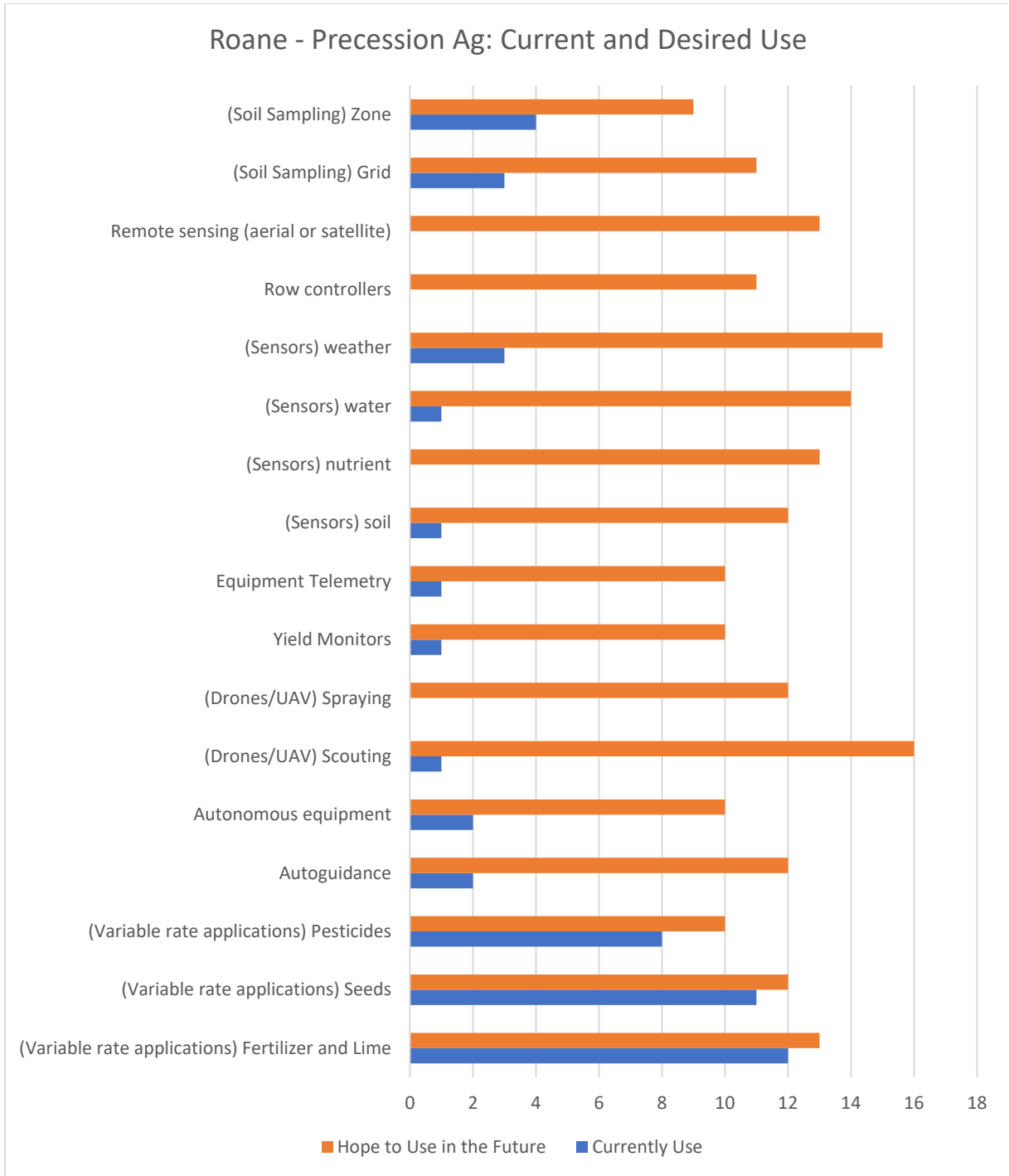
37763	582	228	39.18%	39.18% reported zip code 37763
37748	582	107	18.38%	18.38% reported zip code 37748
37880	582	37	6.36%	6.36% reported zip code 37880
37874	582	2	0.34%	0.34% reported zip code 37874
37846	582	27	4.64%	4.64% reported zip code 37846
37840	582	6	1.03%	1.03% reported zip code 37840
37663	582	1	0.17%	0.17% reported zip code 37663
38754	582	1	0.17%	0.17% reported zip code 38754
37771	582	8	1.37%	1.37% reported zip code 37771
37830	582	8	1.37%	1.37% reported zip code 37830
37774	582	4	0.69%	0.69% reported zip code 37774
37803	582	1	0.17%	0.17% reported zip code 37803
37760	582	1	0.17%	0.17% reported zip code 37760
37887	582	1	0.17%	0.17% reported zip code 37887
37922	582	1	0.17%	0.17% reported zip code 37922
37764	582	2	0.34%	0.34% reported zip code 37764
37765	582	1	0.17%	0.17% reported zip code 37765
37773	582	1	0.17%	0.17% reported zip code 37773
36856	582	1	0.17%	0.17% reported zip code 36856
37758	582	1	0.17%	0.17% reported zip code 37758

ISP Breakdown – Roane

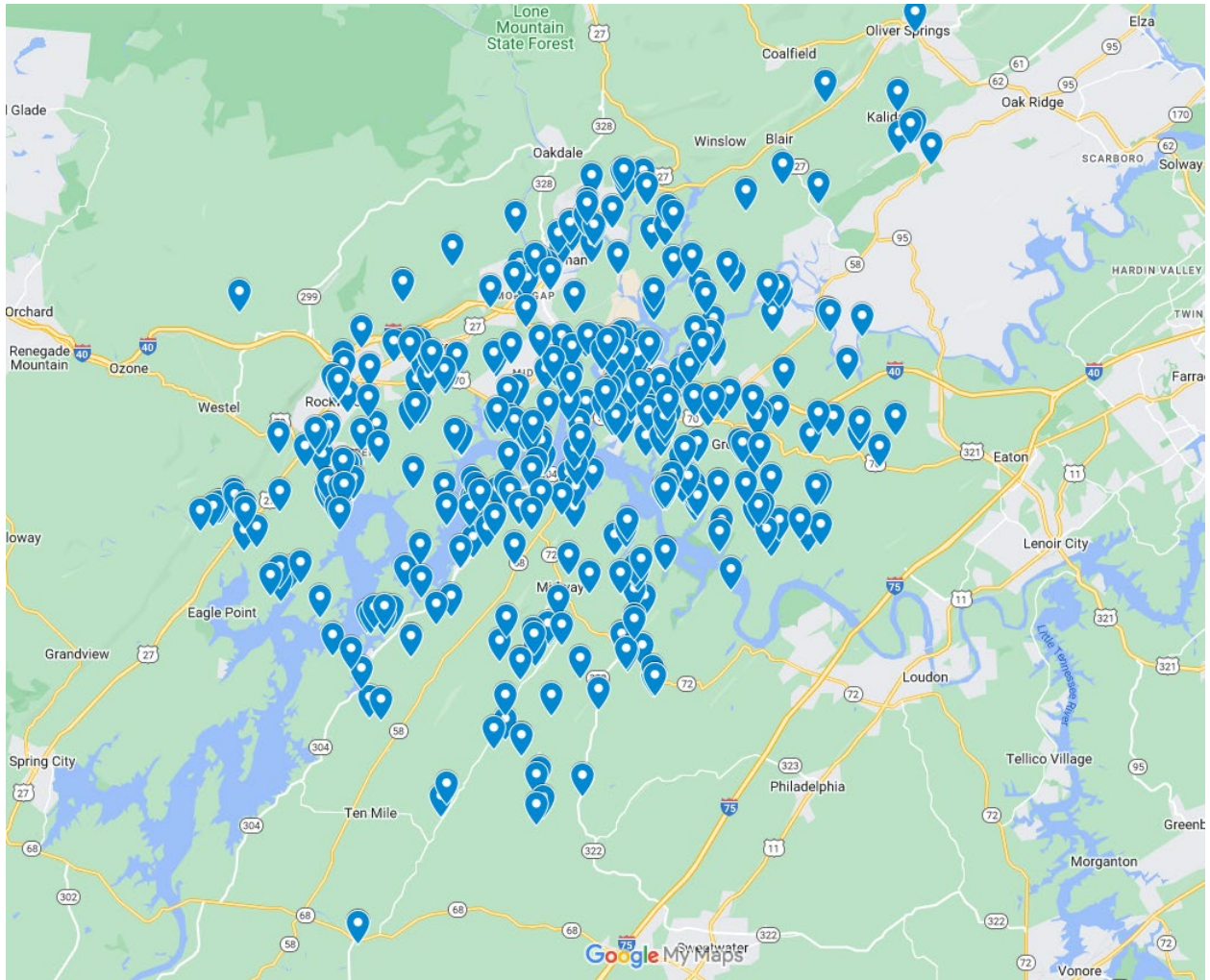
ISP Breakdown - Roane



Agriculture Technology Use: Current vs Future use – Roane



Map of Addresses – Roane



List of Approved Addresses – Roane

419 Martin Luther King Dr Rockwood TN
131 maple lane Kingston Tn
200 E Race St Kingston TN
1007 Brentwood Court Kingston Tennessee
1083 Pumphouse Rd Rockwood TN
177 Bullard Hollow Rd Harriman TN
109 Old Dug Ridge Road Kingston Tn
201 Galilean rd Kingston Tn
187 Long Road Kingston TN
359 Delozier Lane Rockwood TN
2023 Spring City Hwy Rockwood TN
5100 Clay Hollow Rd Sweetwater TN
134 Maple Lane Kingston TN
501 Gordon Hollow Road Ten Mile TN
5041 Clay Hollow Rd Sweetwater TN
421 Ponders Gap Rd Ten Mile TN
434 Hillside Dr Harriman TN
120 short st Kingston Tn
526 smalley lane Kingston TN
1762 Paint Rock Ferry Rd Kingston Tn
1968 Ruritan Rd Harriman Tn
500 Ravenswood Street Kingston TN
454 Old Holderford Toad Kingston TN
931 Old Johnston Valley Road Kingston Tn
130 highland way Harriman TN
109 Shannon place Kingston Tn
857 Paint Rock Ferry Rd Kingston TN
128 Rebel Road Harriman TN
283 Crystal Springs Rd Rockwood Tn
1834 Paint Rock Ferry Road Kingston Tn
815 paint rock ferry road Kingston TN
152 Delozier Ln Rockwood TN
222 Cove Point RD Rockwood TN
148 Delozier Lane Rockwood TN
300 w race street Kingston TN
472 Black Creek Rd Rockwood TN
117 Wise Road Kingston Tennessee
692 Skyline Drive Harriman TN
273 Wolf Creek Road Kingston TN
154 Vancon Drive Kingston Tn
122 Bluegreen Way Rockwood TN
403 Woodlane Dr. Rockwood Tn
108 Hart Orchard Road Kingston Tn
112 Bluegreen Way Rockwood TN
1974 Dry Fork Valley Rd Philadelphia TN
1887 Dry Hill Rd Rockwood TN
501 Gordon Hollow Road Ten Mile TN
184 paint rock creek road Philadelphia Tn
726 Greenwood Street Kingston TN
212 Little Johnson alley Rd Kingston TN
820 new midway rd Kingston Tn
1005 Patton Ferry Rd Kingston TN
1133 Circle Dr Kingston Tn
142 White Oak Dr Harriman TN
227 Russell Road Harriman TN
177 Hart Orchard Rd Kingston TN
NA NA NA
411 Ashe Cabin Hollow Rd Harriman Tennessee 37748-7766 Ha
Tn
910 Bayless St Rockwood TN
288 Willow Springs Rd Ten Mile TN
3650 Decatur Hwy Kingston TN
737 Eblen Circle Kingston Tennessee
141 maple lane Kingston Tennessee
109 Mariners Cove Rockwood TN
520 Woodlane dr Rockwood Tn
314 Tanglewood Rd Harriman TN
101 christley In Ten mile Tn
400 Cottage Pl Kingston TN
141 Thiefneck Drive Rickwood TN
826 Sargent Dr Kingston Tennessee
205 THIEF NECK DR ROCKWOOD TN
425 Williams Rd Philadelphia TN
184 Dead Hollow Rd Kingston TN
630 Old Poplar Springs Road Kingston Tn
232 lakecrest dr harriman tn
585 Black Creek Rd Rockwood Tn
1340 N Kentucky St Kingston TN
109 Maple Ln Kingston TN
Irwinton dr Ten mile Tn
192 Maple Lane Kingston Tennessee
333 Chandley Road Kingston Tennessee

318 Ray Street Kingston TN
115 Harvard Drive Rockwood TN
120 Benny East Rd Rockwood Tn
2376 Kingston Hwy Kingston TN
142 Little Johnson Valley Rd Kingston TN
294 Old Popular Springs Kingston Tn
251 Ellis Road Kingston TN
250 Old Poplar Springs Road Kingston Tn
408 Morton Rd Harriman Tennessee
153 Youngs Creek Way Kingston TN
216 Paint Rock Road Kingston Tn
140 Deer Run Ridge Road Kingston TN
433 Smalley Lane Kingston TN
412 byrd ave Harriman Tn
261 Jennings Drive Kingston Tn
101 Longview Lane Ten Mile Tn
897 Bazel Rd Harriman TN
1470 Eagle Furnace Rd Rockwood TN
644 High Ridge Road Kingston TN
115 Shanty Branch Rd Harriman TN
NA NA NA
153 University Rd Kingston Tennessee
301 West Harvey Street Rockwood TN
136 Jennings dr Kingston Tn
1370 Bowman Bend Rd Harriman TN
230 pond view dr Kingston TN
520 New Hope Rd Rockwood TN
131 Maple Lane Kingston tn
125 Trout Lane Kingston TN
269 Wolf Creek Rd Kingston TN
200 Highland Way Harriman Tennessee
194 Walden Lane Harriman Tn
460 Ponders Gap Road Ten Mile TN
2045 Decatur Hwy Kingston Tn
151 Island Rd Kingston TN
480 Ponders Gap Road Ten Mile TN
139 Magna Vista Dr Harriman TN
161 Old Hen Valley Rd Oliver Springs TN
1757 River Roas Kingston TN
127 Gunpowder Rd Rockwood TN
112 Lee Rd Harriman TN
136 Holly Lane Kingston TN
101 happy ending lane Kingston Tn

black creek road rockwood tn
264 Timberline Dr. Kingston Tennessee
220 crosswinds cove rdj Ten Mile Tn
107 Lily pad In Rockwood Tn
108 S. Kingston Ave. Rockwood TN
232 Black Creek Rd Rockwood TN
213 White Pine Road Harriman Tennessee
1362 North Gateway Avenue Rockwood TN
321 Bailey Road Kingston TN
220 White Pine Rd Harriman TN
1415 Old Harriman Highway Oliver Springs TN
476 Dogwood Valley Road Kingston TN
819 Trenton Street Harriman TN
2293 Decatur Hwy Kingston Tennessee
618 W Hills Dr Harriman Tennessee
106 Overlook Drive Rockwood TN
102 Overlook Dr Rockwood TN
135 Hidden Oaks Rd Rockwood TN
178 Bluegreen Way Rockwood Tennessee
106 Table Rock Road Rockwood TN
105 bailey road Kingston Tennessee
1400 Bowman Bend Rd Harriman TN
177 Walden Ln Harriman Tennessee
117 Crystal Springs Rd Rockwood Tennessee
173 Walden Lane Harriman TN
181 Bluegreen Way Rockwood Tennessee
111 Mariners Cove Rockwood Tennessee
1012 New Hope Road Rockwood TN
105 Mariners Cove Rockwood TN
1424 Mobile Drive Kingston TN
163 Thiefneck Drive Rockwood Tn
105 Blue Heron Pt ROCKWOOD Tennessee
168 Bluegreen Way Rockwood TN
701 E Wheeler St Rockwood Tennessee
172 bluegreen way Rockwood Tn
820 Dogtown Rd Ten Mile TN
121 Sawmill CV Rockwood TN
498 Paint Rock Road Kingston Tennessee
151 E Race St Kingston TN
149 Thiefneck Drive Rockwood TN
100 Bayview Drive Ten Mile TN
103 Eternity Pass Harriman TN
109 Old Dug Ridge Road Kingston Tn

274 Harvey Rd Kingston Tennessee
191 Hatt Lane Rockwood TN
106 Tucker Lane Lenoir City TN
1757 River Road Kingston TN
110 checkerberry rd Oak Ridge TN
215 Jennings Dr Kingston Tn 37763 Kingston Tn
158 Claygate court Kingston TN
815 paint rock ferry road Kingston TN
199 Weaver Ln Kingston Tn
199 Weaver Ln Kingston TN
141 Thiefneck Drive Rockwood TN
115 Hartford Village Way Kingston TN
174 Bluegreen way Rockwood Tn
842 post oak valley rd Rockwood Tennessee
111 sawmill cove NA NA
232 Farmington Trail Kingston TN
232 Black Creek Rd Rockwood Tn
1370 Mountain View rd Rockwood TN
2623 Lawnville Road Kingston TN
871 Laurel bluff road Kingston Tennessee
215 Jennings Dr Kingston TN
304 Westwood Dr Harriman Tennessee
262 Serenity Drive Harriman TN
358 Lawson Mill Road Kingston TN
143 Mockingbird Drive Harriman TN
110 Westwood Dr Harriman Tn
108 S. Kingston Ave Rockwood TN
1209 N Kentucky Street Kingston TN
737 Eblen Circle Kingston Tennessee
105 Mariners Cove Rockwood TN
186 Cabot Lane Rockwood TN
200 e race street kingston tn
208 Emerald Cove Rd Rockwood TN
214 Serenity Dr Harriman TN
241 eagle poibt dr Rockwood Tn
439 country lane Lenoir city Tn
303 Kindred Drive Rockwood TN
142 LAUREL BLUFF RD KINGSTON Tennessee
153 Spring Lane Philadelphia TN
227 Westshore Dr Harriman Tn
1841 James Ferry Road Kingston TN
130 Poland Ln Rockwood TN
1859 Dogwood Valley Rd Loudon TN

1114 Oak Park Avenue Maryville TN
1361 Byrd Circle Kingston TN
510 lakewood rd Kingston Tn
485 Mays Valley Rd Harriman TN
2481 Kingston Highway Kingston Tn
3627 Kingston TN
1439 Paint Rock Ferry Road Kingston Tn
942 Paint Rock Rd Kingston TN
337 Enclave Way Kingston Tn
131 Cate Road Kingston TN
398 Eblen Cave Rd Lenior City TN
2821 Kingston Hwy Kingston TN
451 Rodgers circle Road Rockwood TN
934 Unaka St Harriman TN
4505 Kingston Highway Lenoir City TN
103 Jericho lane Wartburg Tennessee
115 Island Rd Kingston Tennessee
401 Squaw Valley Rd Kingston TN
134 Charles Pl Harriman TN
102 Flintridge Rockwood Tn
314 Windswept Lane Kingston TN
1702 Loudon Highway Philadelphia TN
233 williams rd Philadelphia Tn
283 Crystal springs rd Rockwood TN
154 Williams Rd Philadelphia TN
156 Chandley road Kingston TN
118 DuPont Smith Ln Kingston TN
636 Lakeshore Dr Kingston Tennessee
163 Cherry Point Kingston TN
121 Shanty Branch Rd Harriman TN
260 Serenity Drive Harriman TN
128 Bournemouth Dr Rockwood TN
139 Thiefneck dr Rockwood TN
576 Emory River Rd harriman TN
110 Lucinda Lane Harriman TN
279 Lakescene Road Kingston Tennessee
448 Black Creek Road Rockwood TN
342 margrave drive Harriman TN
772 Salem Valley Rd Ten Mile Tennessee
1536 Bowman Bend Rd HARRIMAN TN
156 Lakeside Dr Kingston TN
177 Walden Lane Harriman TN
1239 River Oaks Srive Kingston TN

295 BurkeMill Road Rockwood TN
308 Foremast Rd Kingston TN
106 Westwind Drive Oak Ridge TN
2793 Sugar Grove Valley Road Harriman Tn
330 Pekoma Rd Philadelphia TN
226 Orchard Valley Dr Harriman TN
163 Arnold Rd. Kingston TN
173 Walden Lane Harriman Tn
1500 Bowman Bend Rd Harriman TN
700 Dogtown Road Ten Mile TN
425 Warrior Ln Harriman TN
1717 Paint Rock Ferry Rd. Kingston Tennessee
934 Unaka Street Harriman TN
162 Red Bud Dr. Harriman Tennessee
266 Pattie gap rd Philadelphia TN
449 Waldo rd Rockwood Tn
491 Woody Ln Kingston TN
210 BLACK OAK ROAD HARRIMAN Tennessee
103 Sawmill Cove Rockwood Tennessee
120 Mossey Creek Dr Kingston Tn
133 University Rd Kingston Tn
141 Island Road Kingston Tennessee
1083 Pumphouse Road Rockwood TN
206 Smalley Lane Kingston Tn
435 Blackburn Ln Lenoir City TN
272 Crystal Springs road Rockwood TN
237 W Rockwood Street Rockwood Tn
266 lake ferry drive Loudon Tn
238 Eblen Cave Rd Lenoir City TN
136 Holly Lane Kingston TN
111 Mariners Cove Rockwood TN
700 Dogtown Rd Ten Mile Tennessee
1161 RIVER RD KINGSTON Tennessee
190 Bayview Drive Ten Mile TN
1650 Spencer Drive Harriman TN
436 Old highway 70 Rockwood TN
118 Hillview terrace dr Harriman TN
181 Port Logo Vista Harriman TN
334 Central Avenue Harriman Tennessee
127 Keylon Drive Harriman TN
4070 Buttermilk Rd. W Kingston TN
244 Highland way Harriman TN
208 Scott lane Kingston TN

401 Chandley Rd Kingston Tennessee
398 Holder Hollow Road Kingston TN
3107 Sugar Grove Valley Road Harriman TN
274 Crystal Springs Road Rockwood TN
701 W Bates St Rockwood TN
387 Waldo Rd Rockwood TN
149 Crystal Springs Road Rockwood TN
1231 Laurel Bluff Rd Kingston TN
120 Sweetwater Road Philadelphia TN
147 Grandcove Ln Oak Ridge TN
1347 bowman bend rd harriman tn
1371 James Ferry Road Kingston TN
1371 James Ferry Rd Kingston TN
101 Happy Ending Lane Kingston TN
1291 Cove Road Kingston TN
164 Bluegreen Way Rockwood TN
Crystal Cove Subdivision Rockwood TN
999 Swan Pond Circle Road Harriman Tennessee
1088 Eagle Furnace Road ROCKWOOD Tennessee
188 paint rock creek rd Philadelphia Tn
111 Sawmill Cove Rockwood TN
452 Myers Road Kingston TN
1105 Blackjack Rd. Rockwood TN
105 Blue Heron Pt. Rockwood TN
102 Overlook Dr Rockwood TN
311 lake st Harriman Tn
119 Sawmill Cv, Rockwood, TN Rockwood TN
129 Crystal Springs Rd Rockwood TN
129 crystal springs rd Rockwood Tennessee
118 Crystal Springs Rd Rockwood TN
111 Echota Dr Rockwood Tn
114 Turkey Ridge rd Rockwood Tennessee
120 Bluegreen Way Rockwood TN
149 Crystal Springs Road Rockwood TN
115 Turkey Ridge Rockwood TN
118 DuPont Smith Ln Kingston Tn
178 Bluegreen Way Rockwood Tennessee
174 BlueGreen Way Rockwood TN
289 Willow Springs RD Ten Mile TN
111 Cross Winds Cove Rd Ten Mile Tennessee
2315 Keller Bend Rd Knoxville TN
271 Walnut Grove Rd Kingston Tn
128 Maple Lane Kingston TN

1715 Dogwood Valley Road Loudon TN
207 Scott Lane Kingston Tn
168 Burr Oak LN NA Tn
105 Hilltop Rd Harriman TN
149 Reed RD Rockwood TN
168 Burr Oak Lane Harriman TN
102 Flingridge Road Rockwood Tennessee
195 Old Hedgecock Rd KINGSTON TN
355 Brandy Lane Kingston Tennessee
361 Bradshaw Hollow Road Rockwood TN
202 s Kentucky st Kingston TN
514 Patton Ferry Rd Kingston TN
152 Robert's street Harriman Tennessee
135 Whippoorwill Dr. Oak Ridge TN
414 Morton Rd Harriman TN
155 Old Johnston Valley Road Kingston Tennessee
105 Happy Ending Lane Kingston TN
308 Homepark Road Kingston TN
674 Sweetwater rd Philadelphia Tennessee
238 Eblen Cave rd Lenoir City Tennessee
466 River rd Kingston TN
Lot 63 Overlook DR Rockwood TN
115 Overlook Drive Rockwood TN
634 Loudon Tennessee
938 Salem Valley Rd Ten mile Tn
391 manor rd Kingston Tn
301 DeArmond Rd Kingston Tn
329 Branham Hollow rd Ten Mile Tn
1434 swan pond circle Harriman Tn
313 BRAHMAN RD KINGSTON Tennessee
181 Cedar Point Drive Kingston Tennessee
191 Hilltop Loop Road Kingston TN
110 Reed Rd. ROCKWOOD Tennessee
405 Poland Hollow Road Harriman Tennessee
535 Old Johnston Valley Road Kingston TN
174 McElhaney Rd Ten Mile TN
152 Lakeview Ln Kingston TN
346 Pekoma Rd Philadelphia Tn
112 Hollyberry Rd Oak Ridge TN
938 Salem Valley Rd Ten Mile Tn
222 Paint Rock Road Kingston Tn
509 walnut grove rd Kingston Tn
659 River Rd Kingston TN
198 Burr Oak Ln Harriman Tennessee
238 Breeden Lane Oliver Springs Tn
163 Raby Hollow Road Kingston TN
192 Thief Neck Drive ROCKWOOD TN
196 Thiefneck Drive ROCKWOOD TN
512 Emory River Rd Harriman TN
Harvey Rd Kingston tn
131 Northberry West Rd Oak Ridge TN
942 Paint Rock Rd Kingston TN
685 Irwinton Dr Ten mile Tn
217 McKinney Rd Harriman Tn
276 woods chapel road harriman tn
1741 Eagle Furnace Road Rockwood Tennessee
120 Sweetwater Road Philadelphia TN
1204 Salem Valley Rd Ten Mile Tennessee
305 Meadowview Drive Harriman TN
107 Sawmill Cove Rockwood Tn
1291 cove rd, kingston TN 37763 NA NA
320 Sunset Lane Harriman Tn
211 Gage Road Philadelphia TN
133 OSPREY WAY, Harriman, TN 37748 Harriman TN
125 Oakview Drive Kingston Tennessee
109 Turkey Ridge Rd Rockwood TN
274 Pattie Gap Rd Philadelphia Tn
264 Pattie Gap rd Philadelphia Tennessee
228 Pattie Gap Rd Philadelphia TN
274 Crystal Springs Road Rockwood TN
123 Roane Manor Drive Kingston Tennessee
109 short street Kingston Tn
127 LEMONS LN HARRIMAN TN
260 pattie gap rd Philadelphia Tn
260 Pattie Gap Rd Philadelphia TN
316 walker st Harriman Tn
503 Myers Rd Kingston TN
109 Maple Ln Kingston TN
121 Harbor Point Lane Kingston TN
220 Blue Heron Way Ten Mile TN
111 Maple Lane KINGSTON TN
192 Maple Lane Kingston Tennessee
423 Rose Bailey Kingston TN
1887 Dry Hill Rd Rockwood TN
1597 River Road Kingston TN
1057 Dogwood Valley Rd Kingston Tn

113 Overlook Drive Rockwood Tennessee
106 Echota Dr Rockwood TN
1318 River Bend Drive Kingston TN
1637 sweetwater rd Philadelphia Tn
112 Circle Dr Harriman TN
103 SUNSET DR HARRIMAN TN
118 love drive Harriman Tn
125 Long Road Kingston TN
331 Ridge Trail Rd Kingston TN
112 Mossy Creek Drive Kingston TENNESSEE
NA NA NA
1098 W Outer Drive Oak Ridge TN
455 Wolf Creek Rd Kingston TN
1259 River bend Dr Kingston TN
115 Morgan St. Oliver Springs TN
275 Lakescene Rd Kingston Tn
425 Williams rd Philadelphia Tn
407 Grigsby Hollow Rd Tenn NA
533 Myers Rd Kingston TN
680 BLACK CREEK RD ROCKWOOD Tennessee
115 Marney cove rd Kingston Tn
235 Old Suddath Rd Harriman Tn
516 Mans hollow road Kingston Tn
290 old hood landing rd Kingston TN
118 Twin Oaks dr Rockwood Tn
135 Beechwood Lane Kingston TN
241 Greenwood Dr Harriman TN
5007 fairgrounds Place Kingston TN
5007 fairgrounds pl Kingston Tn
1230 joiner hollow road Rockwood Tn
1230 joiner hollow rd. Rockwood Tn
1389 Riggs Chapel Rd Harriman Tennessee
107 squaw valley rd Kingston TN
124 Harbour View Way Kingston TN
295 E. Shore Dr. Rockwood TN
381 dickey Valley Road Harriman Tn
120 Village Way Kingston Tennessee
149 Kelsay Road Ten Mile Tennessee
142 Third Street Rockwood TN
209 black hollow rd Rockwood Tennessee

148 CHANDLEY ROAD KINGSTON NA
1504 Post Oak Valley Road Rockwood TN
107 Sawmill Cove Rockwood Tn
417 Allison Drive harriman Tn
410 N Kentucky Street Kingston tn
350 Broken Arrow Point Kingston Tennessee
188 Hatt Lane Rockwood Tennessee
2207 River Rd Kingston TN
1776 Eureka Rd Rockwood TENNESSEE
942 Paint Rock Rd Kingston TN
113 Overlook Drive Rockwood TN
159 Bendamere Dr Kingston NY
164 Piney Point Dr Kingston Tn
164 Piney Point Dr Kingston Tn
111 McNew Drive Harriman TN
165 Bullard Hollow Road Harriman Tennessee
1231 Joiner Hollow Rd Rockwood TN
113 n kingston ave Rockwood Tn
320 Poplar Creek Road Oliver Springs Tennessee
1110 Fairgrounds Ct Kingston TN
941 Patton Ferry Rd Kingston Tn
194 Woody Ln Kingston Tn
107 Arsenault Crossing Kingston TN
118 Balboa Dr Rockwood TN
158 CLAY GATE CT KINGSTON Tn
205 Clearwater Road Ten Mile TN
399 old holderford road kingston tn
324 Foothills Drive Rockwood TN
168 Burr Oak Lane Harriman TN
219 S 3RD ST KINGSTON TN
514 Pleasant Hill Road Philadelphia TN
234 black hawk drive Ten mile Tennessee
633 Duncan Hollow Road Harriman Tennessee
1218 New Midway Rd Kingston TN
1212 JAMES FERRY RD KINGSTON TN
107 Duff Rd LENOIR CITY TN
918 Renfro Road Harriman Tennessee
1250 Bowman Bend Rd Harriman TN
425 Old Holderford Rd Kingston TN
205 Clearwater Road Ten Mile Tn

Broadband Stories – Roane

<p>I have always lived in an dense populated area that provides efficient internet.</p>
<p>I use it all the time, but it is very expensive. My neighbors do not have access to Xfinity services. The line ends at my house and everyone behind me has to use cellular (about 5 homes)</p>
<p>We have none available at my address.</p>
<p>Have lived at this location for 17 years with Comcast lines within 1/4 mile of our home and it has never expanded. AT&T is our only choice and it isn't the best or fastest. Streaming content is very difficult. One person in our home has to telework from time to time and loses connection at times.</p>
<p>Only thing available is satellite internet and I'm not willing to go that route</p>
<p>Paying \$62 a month for adsl, barely faster than dial up from AT&T. The only other option at my location is satellite internet. If my Internet is out my cell service is so bad It isn't a reliable backup. (Straight Talk)</p>
<p>No broadband at this address. It is criminal that the government hasn't worked with providers to ensure ALL Roane County residents have access to broadband. It's like not having electricity.</p>
<p>I am a registered nurse who would like to work in tele health nursing jobs however I am declined job offers due to my rural home address not having adequate internet speed (upload/ downloads speeds do not meet the jobs requirement).</p>
<p>I use Ubifi because it's the only reliable internet offered where I live. No other internet runs out here besides HughesNet which is awful. I would love to have a cheaper internet that is reliable!</p>
<p>I have been trying for years to get high speed broadband internet with no success. I had contacted representative Kent Calfee's office for assistance a few years ago but they were unable to help though they tried. I was told I could probably be serviced by Twin Lakes but Xfinity or spectrum own the rights to my location so I am unable to get service with them. I live way off the road as most people in rural areas do and I was told I would have to pay a massive amount to have poles and lines placed in order to run broadband to my location. This was without even having anyone come out to assess my situation. I don't have a great cell signal at my home so the wifi I subscribe to via my cellular provider doesn't help much but does offer enough internet for me to access internet to perform basic work since I work from home. Satellite internet is out of the question because it is ridiculously expensive for very little usable access. I am so tired of not having any hope to be able to stream movies, to have a home security system and having limited access to the modern conveniences of living in this day and age. I feel my only hope of joining the modern information highway would be to relocate to another area. That is probably not going to happen since I have lived in this community for almost 40 years. I feel that if broadband providers are getting grant money to provide rural broadband internet they should have to provide services to all homes in the area regardless of whether they sit on the road or not. The people who live off the road should not be penalized and should not have to pay more than those who live on the road to have access to service. I hold out little hope of having good, reliable, affordable internet after trying for over 25 years.</p>
<p>It's too expensive€; it lags several times a days.</p>
<p>Currently there are no broadband services offered here. Only cellular and satellite. Both of which are not reliable</p>
<p>It's slow and unreliable</p>
<p>No actual affordable internet providers in my area except satellite (Hughes net) and it's not reliable.</p>

<p>It took us 3 years but we finally got Comcast. The service is pretty reliable however when it does go out I have redundant internet with US cellular.</p>
<p>Comcast upload speed is awful. Customer service is awful. Their monopoly doesn't incentivize them to upgrade speeds and service quality or provide competitive pricing or customer service.</p>
<p>We have fiber optic cable from Comcast. The quality of the service when working is very good and does meet our needs. While it is not down often, it does go down from time to time. The transparency and pricing of wifi has and continues to be a mystery that is controlled only by Comcast. They seem to not be accountable to the consumer, and government and municipal agencies that are supposed to regulate them. They use REU poles for their transmission, yet I have yet to see in 17 years any accountability to them. The consumer is not even aware of any sweetheart deals that Roane County Signed with Comcast.in the past .</p>
<p>Our rural area has no good options for reliable internet services. Fiber optic internet was installed on the road leading into our subdivision but because there are not many homes in the neighborhood, it was not installed here. We are often unable to do normal, routine things (banking, smart thermostats, security, streaming, etc) due to the slow, unreliable internet that we have.</p>
<p>We don't have one ! Please help us get better Internet!</p>
<p>It is not available at my location. It is desperately needed to function in today's world and that need will only get worse in the future.</p>
<p>Price driven</p>
<p>Hughes net is awful, worst service ever! so we don't have wifi anymore because it wasn't worth paying for crappy wifi</p>
<p>We live in East Roane County, TN where telecom companies have refused to deliver high speed internet service. Nearly impossible to connect with the real world but we are hopeful.</p>
<p>In subdivision that has existed over 25 years, now with in excess of 60 houses as potential customers. Yet still no broadband for us despite the promise of politicians. The cable runs past the entrance and goes for many miles to service very few customers. Cable, fiber or 5G are desperately needed. Cellular hotspot varies all across the board in speeds. Sometimes cannot download even a simple weather.com video. What has to happen to bring Broadband to our neighborhood? All talk and no action or results so far. If Comcast is the only company authorized to serve Crystal Cove, and it won't, need to let other providers bring fiber or 5G.</p>
<p>Comcast Xfinity ends at Johnson valley Creek</p>
<p>Really hard to download anything. Internet is spotty. Constantly reconnecting.</p>
<p>I have three children ages 13, 15, and 18 and am currently enrolled in college myself. It is impossible to do school work without any internet. We really struggled after covid since everything was virtual and our hotspots just couldn't keep up. We currently have access to hughesnet satellite internet but it's outrageously expensive for completely trash service! You can't have schools going to Chromebook's and doing all this stuff online when all of the kids don't have access to reliable internet. My kids have dealt with this for years and it's time to correct this! They're being dealt a huge disservice and there's nothing they can do about it!</p>
<p>I have had it to get satellite Internet before which was extremely expensive and unreliable. Now I have a hotspot which seems to only work if the wind is blowing in the right direction. I would love to have a dependable Internet.</p>

I am homeschooling my 12 year old and need better internet speed
In this day and time everyone should have access to internet. It is more important than the telephone was in the 60s and 70s. It is apart of everything we do in life..
It's getting harder and harder to get connections inside my home as well as outside on my property (front porch, back porch and yard). We stream on our TVs and now we constantly lose connection. We live inside the city limits of Kingston, Tn. It's unacceptable that our service is so poor.
My internet gets more expensive every year and not improving
Xfinity is not the most reliable internet. It is also not affordable.
We both work remotely and we homeschool our 3 children, so all of us need internet access daily. We bought our home under the mistaken impression that we would have broadband access here, but we were wrong. We have been told that AT&T offers fiber optic service less than a mile from our home, but it does not extend this far. We are currently paying an exorbitant amount to have Starlink service to our home. We would LOVE to have broadband service to our home!
I work with large excel files and up and download speeds are terrible especially when also using Teams meeting.
Hughes.net years not satisfactory Verizon hotspot slow streaming and expensive
We have 5G phones capable but can only get 4G. We have Jetpac Verizon but GB's run out by end of month slows down very slow so some things don't work. Sometimes no internet connection.
Rockwood ,especially Crystal Cove community is the black hole of internet. For years we have been trying to get some up to date speeds and reliability (like 2020 years). We have been through many providers and they all sucked. Starlink has been the best so far but is expensive and as all the other providers subject to weather interruption and variable speeds. With the availability of cable and fiber as options in todays world; the needs of the kids for schoolwork and yes entertainment; the ongoing spread of Wi-Fi assisted devices in the home. It is a shame that no company, in spite of the grants and previous empty promises made has not come through with an option. The lack of reliable fast speed internet work working at home and for school is one of the biggest drawbacks and criticisms for our community not growing quicker (this includes most of Roane) when compared to neighboring counties.
I'm a software developer, so fast bi-directional speeds is important to me. Previously I had over 300mbs up and down, and while my download is fast, it's also expensive, and my uploads are pretty slow in comparison.
No story to tell. We have no access to internet service in my neighborhood.
We are lucky where we live. It is too expensive but it is the best I the area. Many people who live in Roane County cannot afford good internet or cannot get good access. Let's be like Chattanooga and kick these Monopolies out of the county.
It very slow and only works when it wants to
We are trying to run a properties company on a poor cell signal.

There is no access to internet at my location other than satellite which is costly and unreliable. My husband and I would both benefit from a remote work option for our jobs. My husband as the owner of an engineering firm, frequently needs access to email and work servers, and I'm a healthcare provider who's frequently on call. Being able to remote into the hospital system would be incredible for our productivity at work.

Currently, we are the only property with DSL. It's in and out much of the time and unreliable.

Our internet constantly drops. We use our cellular data the majority of the time. We can't stream movies without buffering and we can't get rid of cable bc we can't stream. The kids have problems doing homework at times bc their computers always stop working when the internet drops.

It goes in and out,
At times signal is so weak, smart tv goes off.

Internet i

Most of the time it buffers

Love the speed - but the cost is too high (bundle TV/Internet/Phone) with Comcast (~\$250/month)

All my neighbors have the service but they won't run a line to me. (Spectrum)

We bought our property in 2008, and at that time, AT&T promised us that fiber optic internet was coming soon. 15 years later, and that has not happened. We have Verizon for our cell phones, and have zero signal at our home, so we have to have a booster that runs on the wifi, and when that goes out, which our internet does many, many times on a daily basis, we have no cell phones as well. We literally have to drive our ATV up to the top of a ridge, to access voicemail and any other correspondences during those outages. As stated, our internet is incredibly unreliable. Our internet comes and goes regularly, all day long. We have had outages lasting days. I have lost an online job because of our spotty internet.

Starting in February, 2022, we started having contact with Andres Celedon with Comcast. For a year, he kept telling us we were outside their 1000' limit, from the closest Comcast pole to our property, but we knew we were closer than that. Our son used his measuring wheel to walk off the line, and we sent a photo to Mr. Celedon showing we were within the 1000'. He relented and sent a surveyor out. We have emails showing our construction and service were to be completed by May 15, 2023 at little to most likely no cost to us. That day came and went. We reached out to Mr. Celedon multiple times trying to get a new timeline from him. All calls and emails were ignored. We finally called a random Comcast 800 number and were told that our service ticket had been abruptly closed, with no further reason given. When we finally got Mr. Celedon to answer the phone, he told us on June 8th that we would now have to pay \$45,000.00 to have service run to our home?! No, that is not a typo. We are now left wondering how we went from no cost to \$45K, and no Comcast service.

We currently pay \$300.00 per month to AT&T, for a landline that rarely works, because of all the static on the line, ;internet that rarely works, and is painfully slow when it does, and DirecTV service via AT&T which does not have any premium packages or channels. This is where we're at right now.

Our household needs more reliable, consistent service. Medical devices and medical issues require that we have dependable service. We had to maintain a connected landline so I could call someone during recurring electrical outages. In addition to very poor internet service, we also do not receive a cell phone signal that is dependable. While others are using cell phones for all their telephone calls, we must pay extra for land line service in case there is a medical emergency. Unreliable internet and phone services are part of living in rural Roane County and it needs to be fixed.

AT&T DSL is the only ground-based internet option here; HughesNet otherwise. Xfinity lines are less than 2 mi away but they refuse to extend them to this address.

Fixed wireless seems to be the best option, if not Starlink - neither are currently available here

Our internet service AT&T DSL STINKS and Verizon service is not much better. AT&T claims we have U-Verse service but still have old phone switching box at the end of our road.

Broadband isn't a luxury or "city or town folk only" product any longer. Technology has made the access to a fast and reliable internet a necessity, unless you want to live off the grid, and then having Broadband access mostly likely isn't desired. My husband and I have lived in multiple states and when we moved here I never dreamed that our "final" home, our dream home and state would not have fast and reliable Internet available. We have Viasat, which is better than HughesNet (my parents in a very rural area of Indiana had HughesNet), however, by mid month our 35 GB High Speed data is used up and we get throttled for the rest of the month. We pay \$99 a month for this, and we really only use the Satellite Internet (Viasat) for my husbands work email and conference calls and our connected devices. When we stream TV (Netflix, Hulu, etc) we use our phone's hotspot. On top of the \$99 a month for Satellite internet, we pay \$150 for Dish Satellite TV. Of course, rain or wind will take either or both of these offline, and living on the lake, we do get our share of strong winds. Thank you for your time and your assistance to get us broadband.

We are stuck in a black hole in East Roane County! No cellular service and satellite internet doesn't work well. We are on road that has been forgotten, half a mile down the road the houses have fiber optic cable!

Did not have any Internet service from November 2017 until December 2020. Comcast finally came to our location when then received a Grant from the ARP funds.

I broadband available at this location. Strictly rely on cell phone service

We have no internet options. Limited internet access with our phones due to poor cell service.

Our home is located less than a mile from internet service, but the river divides us from town. We are making due with cellular based internet but the limited service prevents us from being able to work from home or utilize internet based home security technology.

No internet service.

Works sometimes well but lose connection frequently

We do not have access to traditional wired internet in my area. We are actually only a 5 minute drive to downtown Harriman. It is not like we are so far out it is impossible. It just is not a priority for the providers. The T-Mobile option is fine but as an IT associate traditional internet would open up more options for me to use my own equipment rather than be dependent on the T-mobile modem/router. Their modem does not give you the option to put the modem in bridge mode so I can use my own router and firewall.

We live in Idle Oaks. Our only options for internet are AT&T wire line or satellite. We tried Starling, but because of tree obstruction, it was not reliable. AT&T's wire line option is our only fixed option and the only package available 25mbs. Verizon does not have service at our house and AT&T only has very limited wireless service here. It works ok, but does have limits on remote work speed and entertainment.

Unreliable!!! Slow

Service provided by AT&T for the area we live in is not good at all. We installed surveillance cameras and could not use them. Internet goes off frequently. Have to rest the router at least once a day to use the internet! Willing to pay more to get a reliable internet connection that is usable!

AT&T ran a coax line to our home for internet, speed is slow and we were told that we are at the end of the line, so everyone ahead of us will have first access, therefore ours will be slower. There are three other homes up here that cannot get access to the line and are on hotspots. COMCAST/XFINITY ran a line up our road but want (what we consider) far too much to run it to our homes. That includes the three other homes up here. We use the internet for home/entertainment, Children's education. Currently many Government services require use of internet to schedule appointments and utilize their services, it would be great to have higher speed and more reliable service at a more affordable price.

Slow and goes out during rain

I moved into my rental house, ordered internet, a router and modem were mailed to me. I plugged everything up and voila! I had internet!

The best internet in America is provided by EPB Chattanooga. Our local government has known about and discussed this service since EPB started exploring the idea in 2008. Why are we still "looking" at the idea, when there is a proven road map and the concept clearly works well ! Our local services and providers are no longer service minded. The mentality now is that you have to have us, so we can treat you any way we want. History shows that our leadership has preferred to cater to big corporate providers than to serve our citizens.

Terrible! So slow, it's hard to search items that come with pictures, like on Amazon and Google Maps. Takes forever to load those pictures. Always buffering when trying to watch a short video. When we have guests, system won't let our guests access internet because we already have 2 iPads and 2 phones, a ring doorbell and a couple smart plugs and it's too much for it!

I cannot connect with cell or internet service at my location. It isn't available. Broadband would be great!

Just dropped AT&T DSL for T-mobile cellular. Dramatic improvement in speed and small decrease in price. Reliability is good but I wouldn't say great.

We use T-Mobile internet by using a different address for service as it's not available for our address. We had to invest in a \$500 external cellular antenna and rotating base to constantly scan for cellular signal when T-Mobile cell customers knock our internet out as they receive priority on cell towers. This causes hardship as I work remotely and require decent internet to perform my job.

We build a home on the lake in Roane County but then realized we had no access to reliable internet services.

There is no internet provided at my location.

<p>I have tried multiple methods to get decent internet. Starlink is blocked by trees around our house, conventional satellite painfully slow or not working, now using a cellular hot spot that's I only use when necessary because of data restrictions from the provider. Bottom line, we have no reliable internet. AT&T not available at all.</p>
<p>We are using AT&T wireless internet. It was an upgrade over DSL, but still too slow and not effective when multiple people try to use the internet to work simultaneously.</p>
<p>The only internet service we can get to work at our home in Crystal Cove is hughes net. Over priced and does not even let us stream television. We do not get good enough phone service to use as a hot spot. we need some Internet please help! We love our home in Rockwood TN but the lack of internet service is miserable and crippling.</p>
<p>Shitty slow internet</p>
<p>Used to have Comcast in Detroit. Now, we're lucky if the wifi connects and stays connected. Streaming is ridiculous, it has to stop and spool. Quit using my lap top bec it was older, my newer smart phone is able to somewhat compensate for the spotty wifi we currently have</p>
<p>Att. At this point very dissatisfied with current situation. Constant broadband connection going off and on. No wi fi or home phone service when this happens. It started in April. Supposedly there is outage and is ongoing. They don't say why or when it will be fixed. Calling customer service is ridiculous. I would like more information.</p>
<p>We originally had an ATT DSL line but it dropped to a minimal level on the weekend so we switched to satellite internet and it is exponentially worse.</p>
<p>Viasat is horrible and We have no T-Mobile cell signal at our home. Viasat internet calling is all we can do and connection is bad</p>
<p>Att is the only wired provider and the bands are less than government regulations. We just recently switched to tmobile which is wireless and ok signals most of time. Att seems to have no interest in upgrading our rural area connections</p>
<p>Sporadic service using a high gain commercial antenna and a commercial Cradle Point hot spot. Tried Verizon, T-Mobile and ATT SIM cards. Tower alignment is suboptimal and QoS services regularly downgrade our bandwidth.</p>
<p>I moved here 6 years ago to no internet service. My husband was diagnosed with cancer shortly after. We could not dial 911. I traveled several miles to a church parking lot to call my children. No one should have to go thru that.</p>
<p>We have only our cell phone hotspot data to use for internet. Can only use on one device at time (phone online, computer, tv.) and is often slow to load and when streaming sometimes has to stop and reload often!</p> <p>Would be wonderful to have REAL internet capabilities again!</p>
<p>Had ATT service. Service was out for 6 months. Called to have a service tech out. He reported he visited location when he did not. ATT stated they would have to connect me to a trouble shooter before resending another tech out. At this point I was furious with their customer service and terminated my service. Have been using hotspot for the last 2 years which is not efficient, but not wanting to deal with ATT internet again, and it's the only option thus far for my location.</p>
<p>I work from home and need to be able to upload quickly and easily access to my company's VPN.</p>

Went to Xfinity/comcast after years with Hugh's Internet and then AT&T. Current service is much better than the prior 2.
Moved into our home assuming we would have internet right away in 2015. However we didn't get reliable internet until 2021 after having gone to many commissioners meetings lobbying for internet service in our area and working on RoaneNet Committee, surveying community at elections, etc. we worked tirelessly to bring awareness to how important internet is to our community growth, education, business development. We are now able to connect with my husband's doctors via telemedicine. We can stream movies, shop, connect visually to see our great grandchildren. Having the internet has improved our lives and keeps us connected to the world!
Never found anything we like here
No cable or hardline service in our area. For past 7 years we have lived here we had AT&T DSL for about 4 of those years. It did not work very well. Trying to improve it, we switched to HughesNet. BIG MISTAKE!! They were AWFUL! Tried to go back to less terrible SDL, but learned AT&T had discontinued that service., so we're stuck with HORRIBLE HughesNet . We bought the StarLink equipment and it was recently delivered (after a 2 year wait from time of deposit). Thus far, extremely happy with StarLink, especially in comparison with our previous services. Would still be interested I a fiber optic option.
Local electrical provider VEC received State, TVA, and Federal funds/support to run fiber optic cable, and their newsletter in 2019-2020 made a point of advertising upcoming service areas. Fiber optic was run in our area, but has yet to be connected to any homes I'm aware of. Our address was removed from VEC's future build-out map in Dec 2022, at which point we subscribed to Starlink.
The internet connection is constantly lost and I have to reload it. Often the computer will freeze and you have to exit out and start over.
I'm glad to have it, but would like more economical options.
We live in a rural area but less than a quarter mile up the road there is high speed internet. Because there is a business at the end of our road internet companies ran the internet on the back side of the road where there were more homes to offer services. So there's is just a hand full of homeowners that don't have any options. Very frustrating
Signal drops. Have to use extenders throughout the house.
It had been to costly for me to have it run to my house.
Not happy
We moved here in 2020. ATT said they couldn't give us good internet. We were stuck with HughesNet. Got on an 18 month waiting list for Starlink. Finally got it. It's pretty good. Not like broadband cable but much, much better than HughesNet.
Price goes up annually..
AT&T is the only provider available in my area. We can only use 1 device at a time. Not enough service for 2. No cell service either.
We use a digital antenna for TV. Can't stream or Zoom. It takes forever to send pics. Overall almost no service.

Nothing works out here. We tried satellite, but if the weather is bad, nothing works. We finally discovered this after years of searching AT&T hotspots. We must move it around the house to get more than 1 bar. It isn't very good!
Our internet access was very poor and expensive. Getting starlink was our last resort as our address does not have access to high speed broadband internet. Previous providers (such as spectrum) had spotty service, slow speeds, high cost, and very low data caps. Starlink has been the only thing that has been workable so far but was/is expensive and was difficult to set up (and can still be spotty and slow). I'd like to see a well funded government campaign to bring affordable decent internet to all rural areas, including my area.
Went from Xfinity, to Dish, to AT & T
Switched providers within last year because of poor performance.
We live in rural Roane County and have no cable access. We had only satellite internet available until late 2022. It was overpriced and we had a 10GB per month limit during daytime/evening hours. If we went over our speed was drastically reduced. We couldn't stream videos, which is a priority for us. We got Verizon home internet with unlimited data. This is wonderful but Verizon throttles us too if we do a lot of streaming. As I said, streaming video is a priority, we would like consistent high speed for streaming sites.
I'm completing this survey early in the morning. As people in other households wake up and begin their days, issues with the internet will gradually increase, especially in the evenings. When I work from home, I'm constantly kicked off the internet. Our service is bundled with cable. We are willing to de-couple that if a reliable, high-speed source comes in. We also use a booster tied to our internet to get reasonable cell phone coverage.
New home in rural area. Have paid Spectrum to run service but it is not yet hooked up so we don't know if it will be sufficient. Currently renting a small house that has AT&T and I would not use it long term as it is very unreliable. No other company was willing to come out. However we consistently lose service while traveling in the area and really don't regain cell service until near the 75 or approaching downtown Kingston. We had to purchase a booster for the truck to actually receive service.
Have written letters to county commissioners and the mayor and they are unable to help. I'm in a some that has no plans to develop in my area unless I pay over \$12k.
Seems to be a dead zone in our area.
Used to have satellite and it was VERY unsatisfactory. Finally got AT&T and it's much better but still needs to be better.
There was no broadband providers here when we moved. Then there was only AT&T. Now Spectrum is here. The service is slow and can't handle regular usage. Cellular service is abysmal as well, I have only 1 bar of service and cannot talk on my phone inside my house-even when connected to the wifi.
Broadband speed limits our ability to work and provide services as I am a physician and I have twin 12 year old daughters and we have to plan work and study due to internet capacity.
I've tried Hotspot and cellular connections and just cranks and does not stay connected. Checked into other services in area also....costs is so expensive.

<p>We built our house in 2013 and was told by AT&T, that home, wire internet was not available in our area, even though our neighbor across the street had it. After multiple calls to AT&T, I was finally able to talk to an engineer who came out and looked and said we did have it available, so got it a week later. It was very frustrating dealing with AT&T. I also work remote for work, so keeping a good service is critical. I also use a T-Mobile wireless internet as a backup, but we haven't had very good success with it either.</p>
<p>slow internet speed at best. usually no internet</p>
<p>Work remotely. Access is spotty.</p>
<p>Having internet has been a lifesaver for me. I'm at home 24/7/365 with no way to get out. I do all my grocery shopping, banking, pharmacy, etc. online. Without it, i would have no way to get basic needs met. I also dont have access to tv or even get any channels on a tv when i do have one, so for me, this is also my tv & news. I would literally be starving & staring at the 4 walls without it.</p>
<p>We are bound to a satellite connection that is so expensive. We had to buy the satellite and equipment and then deal with someone who does not speak English when we have problems.</p>
<p>Used to have T-Mobile for Internet. My husband and I experienced some lag and apparently one of the cell towers in the area we currently live in was being repaired and backed up by other customer using the same Internet provider. We switched to Xfinity.</p>
<p>Spectrum is raising prices (53% so far, scheduled to go up by a total of more than 100% over next 2 years. Frequent failures for internet and streaming.</p>
<p>Don't have broadband. No story. Believe I would want internet but on SS so can't afford a high monthly bill</p>
<p>we have satellite internet at the moment and it is terrible. my husband works from home and it doesn't work half the time and he has to use his hotspot on his phone. We are not able to stream netflix or anything like that either</p>
<p>Too slow.....</p>
<p>We struggle to stream anything online if multiple devices are pulling on the current Wi-Fi. I lose connection or have poor connection consistently during virtual appointments with the VA.</p>
<p>It is an essential service now. It should be provided to everyone as a basic Government supplied service</p>
<p>I can only use a couple of items at a time. When I work from home it is slow and I have to go downtown to the donut shop to download items</p>
<p>I just moved to this address. I work from home. Xfinity is not reliable and I am unsure if anything else is reliable. I am currently using my phone's hotspot to do personal work. I can't use my phone's hotspot for my actual work; which is a very real problem. (and don't get me started on Xfinity's online/phone customer service)</p>
<p>Sorry - I did this 2 times. Wanted to see both internet connection vs cellular connection Download speed and Upload speed.</p>
<p>We don't get cell signal at our house, so we rely on internet for using or cell phone. If power goes out we have no signal to call anyone. Our internet is ok. I was hoping for fiber internet which is faster and can accommodate our growing house hold.</p>

<p>We need reliable, affordable, high speed internet. We called AT&T but they were unable to provide due to too many trees(line of sight problem). Viasat was able to provide but it is pricey and goes out during our frequent storms.</p>
<p>We have had AT&T DSL for many years. I was unable to work remotely due to lack of speed and reliability of our service. We had to install a land line for emergency phone services as we could not use phone over internet either. speed broadband</p>
<p>Recently purchased these lots to build a home. However, we are unable to work remotely due to lack of a reliable ISP. We cannot run a home business either, which as been a consideration. Therefore, we cannot build a home. We also have almost no cellular signal. This will also make it difficult to sell the property in the future too.</p>
<p>Isolated rural farm without cable communication totally dependent on satellite systems. Look forward to improvements. My family has been here this acreage since May of 1883 so we are very fortunate in most other respects.</p>
<p>We finally got Xfinity in early 2021. Satellite internet was horrible. Xfinity is much faster with a data cap that is 48 times larger. I still do not have reliable cell service and cannot use my smart phone except with a Wi-Fi connection in a small area in my house. BTW, I live on 70 acres and cell service in my area is unreliable.</p>
<p>There is no internet available on my road unless I want satellite internet which is unreliable and expensive</p>
<p>Had dsl but very unreliable and \$75/mo. Now have fixed wireless with better speed (25/7) for \$72 with 350gb/mo</p>
<p>Comcast SUCKS</p>
<p>We really need high speed internet! Especially with children they can't enjoy streaming and their other daily activities. Tried satellite based providers and they all were inadequate</p>
<p>We were told Comcast was available at our address before we purchased the home as my husband works from home. We have been working for months now trying to get it. Most frustrated as I was told by Comcast it was no problem and 7 months later we still trying.</p>
<p>Very limited internet, no tv</p>
<p>hugesnet satellite is not good teleconference, zoom, teams, etc very slow speed</p>
<p>Property owners at Crystal Cove for a number of years. Hope to build and move there (full-time home) in the next few years. Russell Frank Cynthia Coombs</p>
<p>Nothing available except spotty cell phone hot spot</p>
<p>Junk DSL from AT&T and its no good</p>
<p>Have DSL from AT&T. It's just horrible. Slow, can't upload anything in a timely fashion. Can't stream movies etcâ€¦.</p>

<p>None available in my area! This is completely and utterly unacceptable this day and age! Thank goodness for Starlink. It's been a lifesaver! My wife works from home and has to have internet. Would love to get hardwired connection though.</p>
<p>Sometimes the internet goes out and comes back. Spectrum is always having to upgrade the line.</p>
<p>We do not have landline internet service. Comcast cable is about 1.5 away. ATT landline does not provide service at our location. ATT cell strength is poor and will not support ATT internet. Verizon and T-Mobil coverage is also very poor. We have both satellite TV and internet - different providers. Internet is fairly reliable; worse or not available during inclement weather. Data limitations prevent using for streaming and is expensive to add as we do some months to cover our needs.</p>
<p>AT&T wired is my only option, I've had it for 16 years. It's slow and extremely unreliable, goes out all the time. I have no cell phone signal so cell phones only work on the internet; when internet is out I have no communication at all.</p>
<p>no story to tell</p>
<p>A subdivision of approx 2 dozen homes. Comcast wants exorbitant amount to extend cable. Att provides DSL which is slow and unreliable. I switched to Verizon home internet. It is not fast but at least it is reliable. I am currently 100% telework.</p>
<p>No one will bring high speed internet to Bradshaw Hollow Road, not enough people live on the road, it's sad in 2023 I have to use hotspots.</p>
<p>AT&T DSL was the first provider in my area. Charter provided TV but not internet. Just on the limit of transmission from the AT&T host. To date I have to much tied to the email address with AT&T to switch although my neighbors have all gone with Spectrum</p>
<p>Attempted to use star link nonoffered, spectrum not offered, att came out to offer satellite internet but quickly realized they can't at our location, attempted Visisat didn't work, our phones also don't work at the house we have to walk to the road for even phone service to use our cellular data</p>
<p>At my current address there are zero broadband services available. One mile to the left of my drive way spectrum has service but won't come to my address and one mile to the right of my address iverse offers service but won't come to my address. Basically I live in a black hole according to internet providers. Also I don't have any cell phone signal at my address either.</p>
<p>I work remote and my phone calls get dropped a lot because my work phone is connected by Ethernet , it wouldn't even load. Speed test that's why I couldn't put number down it would not load. Also just speed is not very fast specially if someone else is on the internet</p>
<p>It's slow and sucks.</p>
<p>We currently utilize a AT&T phone as a hot spot. Spectrum has now run an internet line but the installation cost to have it at my home is \$7,500.00. I believe this is very unaffordable for the average resident.</p>
<p>Our internet goes out a lot. Prices continue to rise</p>
<p>Our internet isn't reliable at all, doesn't pick up throughout the house very well, and is constantly going out. Spectrum is the only option available and I would gladly change if we had other options comparable or better</p>
<p>In our area, we have DSL. There is no other provider. DSL is no longer offered in our area, so if we change our plan or contract, we will not have ANY internet at our address.</p>

I live in an area where Comcast is all around me and like the letter C...I live in the open area...we have more homes built in the last 10 years so I would think I would have fiber connection by now
We have no access to broadband at all, only offering is satellite and it is expensive, slow, and unreliable. Living in a valley cell phone service is spotty at best, mostly nonexistent so there is not much of a backup. My two children are not able to access all the available online resources to help their education.
We had At&t and the price kept going up, and the service is very unreliable. However we wouldn't have cancelled it had we known... There is only so much internet out where we live in East Roane County that it's all used up is what we were told. At this time to communicate with my friends and family I have to leave the house to talk on my cell phone or text.
We live on a road that has a prominent business at the end of the road. The internet providers ran service to the business by going around our road that doesn't have many homes on the road and running service in the opposite road. There is internet providers less than a quarter mile from our home but we are bypassed because there aren't many homes on our road and we aren't considered. We have no options for internet. We are overlooked because we are small in number and lower home values.
There is no land based internet at my address
So we have had xfinity for years now and their price just keeps goin up. I'm supposed to get 800 mbps and never see it which I pay over \$150 for internet that isn't as reliable as it should be or never hits it cap but they're the only ones with speed that can do what I need
AT&T sucks but my neighbors report that the alternate provider in the area (xfinity) is no better. It affects my ability to work from home.
No internet service available in my area
We have never been able to access internet at our home.
Paying for 600 mbps lucky to see 275 mbps.
It took me 4 attempts to get connected to your survey and an additional 3 steps to try to maintain your survey online and functioning. In fact it shut off while I was writing you this message and I had to monkey with the connection to get it to take some more information in this blasted box. I don't know if we even got thru the interview adequately. I spend about 3 - 4 hours every day on the computer communicating with friends, also perform consulting work for my previous employer, and perform detailed financial transactions (buy and sell stock every day). My only connection to web page services is through my mifi with AT&T and it stinks. We have tried 3 different cell phone providers and all have failed miserably. We have no land line service out here. If I really need to perform a task, transition or communicate with an important person, I almost have to go sit at my old office who I consult with in Oak Ridge to get and maintain a good connection. We NEED RELIABLE INTERNET SERVICES IN A BAD WAY!!!. When our grand children are staying at our house we don't have reliable internet for them to use for thier school work. If we were younger and just starting with establishing a viable family use of internet services - this quality of services would force us to move out of Roane County and find a more suitable place to live. IT'S THAT BAD !!!
Don't really have any useable broad band.

<p>We don't have broadband. No one will come to our location after repeated efforts. This is very frustrating for our community and affects property sales. New homeowners are shocked that we do not have reliable internet.</p>
<p>We use two separate wi-fi hotspots (one with AT&T and another with Verizon and have Hughes Net Satellite system for backup. Speeds are incredibly inconsistent, generally slow and u reliable based on weather and time of day.</p>
<p>Need more bandwidth, reliability, and fair monthly price. Need data download to support streaming video.</p>
<p>I don't currently have broadband service. Spectrum is .6 miles away on both sides of me and didn't bring it all the way through.</p>
<p>Only one vendor available. Sometimes increases speeds without extra charges. Sometimes charges go up. Speeds INTO modem from ISP always much faster than speeds on device side of modem. Very expensive. HORRIBLE ability to actually talk to someone for help with issues.</p>
<p>In a state of being wishful to have reliable service. In a state of bewilderment over why improvements are taking so long. In a place of need for faster access to the world and work.</p>
<p>Moved into our house about 9 months ago was disappointed with the options for internet and how slow the sped is. Husband works from home and have teenagers who like to game. Wish there was faster internet.</p>
<p>I live within 1 mile of 2 schools, in the city and have the slowest internet available and my job is threatened by the inability to access faster service.</p>
<p>I have DSL over an extremely noisy copper connection. Even voice communication can be difficult. AT&T knows the wires are poor quality, but will not replace them or run fiber. They just choose the least noisy pairs on a poor quality cable.</p>
<p>I moved from SF to a historic home in Oliver Springs. My husband is deployed and we rely heavily on the internet to Zoom and stay connected and frequently have trouble talking even though he's purchased the best available tower from his side so I think it's an issue locally. When he gets home we'll have both of us working remotely from home and also are hoping to grow our family and will have more children needing internet for their education. We'd like to be considered in this program to get the best available internet to stay competitive in our careers. I know our whole community would benefit from this access to help lightly modernize our infrastructure while retaining the towns cultural charm.</p>
<p>READ THIS, during week it drops off to the point that if you have 3 or 4 devices going it will start dropping connections. Slows down to a crawl. They say not, but lived here for years. When trying to make reservations and in middle of process it drops. Have been told by line service tech. We live to far from source, doesn't make sense.</p>
<p>I sometimes have to teach online. Too often, especially in cold weather, the internet goes out and I lose my class.</p>
<p>We both work remotely and need highest/best connection and speeds possible. Even 100 Mbps is probably not sufficient. Need a higher higher higher best service!</p>
<p>Work from home and transfer a lot of data to/from my work in California. Need reliable and fast internet. When it gets slow or goes down all together, I am unable to work.</p>

Virtual zero options other than hotspot. This currently prevents me from any telework options through my employer due to poor internet connection.
No internet in this location. We are basically in the stoneage up here. We are always the last to get anything. We need this to advance in the future for our kids and school work.
No other options than AT&T at my location and the speeds arnt that good
Moved here and had no internet. Had to buy a Verizon cellular modem to connect until Xfinity came into the neighborhood. The Xfinity service pauses several times throughout the day, which can be noticed on Wi-Fi phone calls.
price keeps going up but it is so slow my dial up service was faster
We currently use hotspots with service provided by AT&T Wireless. Service is unreliable and unlimited plan is no longer offered. When my devices become inoperable we will no longer have internet service. We hope to locate here permanently but cannot until we have reliable internet service for remote work.
Street of 8 houses that all need internet. Can not access adequate tv, can not send pictures, or email. Have lived there 27+ years.
We are less than a mile from a Bed and Breakfast Whitestone Inn and have been by passed by several internet providers. The companies all ran their services around to more expensive houses to get the service to the Bed & Breakfast business. We would have been the shortest route to the business but they ran the lines around an alternate route to pick up the more expensive homes. This is unfair and leaves us with no internet services.
The speeds are horrific and at times, we even lose connectivity, sometimes at the worse possible moment. It is extremely frustrating. I don't know what else to say - except in the age of broadband, I feel like I'm on dial-up from the 90's.
We have been unsuccessful at getting Spectrum to enter our neighborhood, although they have service lines on River Road and cross our entrance.
Comcast/Xfinity meets my needs, only using 400 since offered for same price as 100. Two cell phones, one IP phone, streaming some television, and a very smart home.
Service is subject to many interruptions. Quite costly for service (speed and reliabilit y)
I have Hughesnet like many people here. Satellite is our ONLY option. It is horrible. I have had to go to the top of a hill to do this survey on my phone. Our cell service is horrible too. This area is growing and needs broadband desperately.
Only once in 1 year we experienced WI-FI outage that lasted for 2 1/2 days. Technicians were unable to correct problem remotely. Technician had to come to the house.
Used a Verizon MiFi hotspot for many years until AT&T finally upgraded their phone lines enough to get meager broadband, so far that's the best we can get. It works most of the time, but sometimes it slows down or drops completely.
Using starlink as only option to recieve higher speed internet in my area. Only other uption is ATT phone or cell hot spot which do not perform well. We need a fiber option in my neighborhood.
Sometimes we have no WiFi at all especially when it is overcast. We have no cellular service. A complete dead zone.